



S12 – Security Guarding Industry Leadership Group

Minutes of the Training Malpractice Meeting

Date:	15 July 2026
Time:	11:00am (BST)
Location:	Microsoft Teams (Video Conference)
Workstream Chair:	Claire Shrosbree – Security Guarding Leadership Group

Attendees

Claire Shrosbree – Workstream Chair	Steven Moore – S12 Board Member
Paul Fullwood – S12 COO	Ben Mumford (External)
Anisah Mehmoood - S12 Secretariat	Lee-Ann Bonny (External)
Jenna Smith - S12 Comms	Kevin Ramshaw (External)
Sarah Binnion (External)	Leigh Turner (External)
Jason Roughley (External)	Richard Harris (External)
David Brook (External)	Abby Edmunds (External)
Laura Robinson (External)	Geoff Young (External)
Andy Thomas (External)	Martina (External)

Apologies

Tim Kendell - S12 Board Member	Kieran Mackie - S12 Board Member
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Item 1 – Welcome and Introductions

1.1 Opening Remarks

- The Chair welcomed attendees and noted several new participants.
- A roundtable introduction was completed.
- Attendees were reminded that the meeting was being recorded and that the Code of Conduct applies to all participants.

Item 2 – Workstream Update

2.1 SIA Engagement

- The SIA was unable to attend due to other commitments.



- Members were informed that further communications from the SIA are expected over the coming weeks.
- Attendees were encouraged to monitor forthcoming updates.

2.2 Annual Deliverables

- Progress against agreed workstream deliverables was reviewed.
- Priorities remain:
 - Hosting regular Training Malpractice Workstream meetings.
 - Delivering an industry communications campaign on malpractice reporting routes.
 - Delivering two training malpractice webinars during the current workstream year.

Item 3 – Communications Campaign

3.1 Campaign Overview

- An update was provided on the communications campaign currently under development.
- The campaign will focus on:
 - Raising awareness of public protection risks arising from training malpractice.
 - Educating stakeholders on reporting routes and processes.
 - Promoting the benefits of improved training and assessment standards across the sector.

3.2 Campaign Development

- Members were invited to contribute:
 - Industry case studies.
 - Relevant data.
 - Communications expertise.
 - Feedback on campaign messaging.
- A Communications Subgroup will be established to support campaign development.

3.3 Campaign Resources

- Development is underway for:
 - Communications toolkits.
 - Educational resources.
 - Website guidance and reporting information.



- Industry-wide promotional materials.

Item 4 – Training Malpractice Webinars

4.1 Proposed Webinar Schedule

- Members agreed in principle to:
 - Hold the first webinar in October 2026.
 - Hold the second webinar in March 2027.
- Dates remain subject to stakeholder availability.

4.2 In-Person Engagement

- Strong support was expressed for supplementing webinars with face-to-face events.
- Northern and southern locations will be explored.
- Members agreed that in-person engagement would encourage greater collaboration and discussion.

4.3 Webinar Content

- Suggested themes included:
 - Procurement and responsible buying practices.
 - Competency and workforce standards.
 - Prevention of training malpractice.
 - Professional development pathways for trainers.
 - Reporting routes and industry accountability.

Item 5 – Trainer Standards and Professional Development

5.1 Professionalisation of Trainers

- Members discussed the need to raise trainer competence and professional standards.
- Support was expressed for greater alignment with the Education and Training Foundation (ETF).
- Discussion included:
 - Professional membership pathways.
 - Advanced teaching qualifications.
 - Continuous professional development.
 - Recognition of trainers as both educators and security professionals.

5.2 Quality Assurance



- Concerns were raised regarding consistency of trainer competence and delivery standards.
- Members discussed:
 - Ongoing trainer assessment.
 - Enhanced quality assurance processes.
 - Increased oversight of training provision.
 - Potential use of mystery shopping and monitoring activities.

Item 6 – Training Malpractice and Reporting

6.1 Reporting Malpractice

- Members discussed challenges in identifying and reporting poor-quality training.
- The importance of reporting concerns through appropriate channels was reinforced.

6.2 Learner Suitability

- Concerns were raised that learners deemed unsuitable by one provider can enrol elsewhere without restriction.
- Current limitations in identifying and tracking unsuitable learners were discussed.

6.3 Awarding Organisation Processes

- Awarding Organisations confirmed that intelligence is shared with the SIA where appropriate.
- Members acknowledged existing limitations around data sharing and regulatory powers.

Item 7 – Recruitment, Competence and Industry Standards

7.1 Recruitment Challenges

- Discussion focused on:
 - Variations in training quality.
 - English language capability.
 - Workforce competence.
 - Demand for low-cost security provision.

7.2 Employer Responsibility

- Members recognised the role of employers in:
 - Assessing competency.



- Conducting recruitment checks.
 - Verifying suitability for operational roles.
- The importance of responsible procurement and client education was highlighted.

7.3 Industry Trust and Confidence

- Members discussed the need to improve trust and confidence across:
 - Training providers.
 - Awarding Organisations.
 - Employers.
 - Learners.
- Greater collaboration, accountability and regulation were identified as areas requiring continued focus.

Item 8 – Any Other Business

8.1 Questions for the SIA

- Members were invited to submit questions or concerns relating to current industry matters.
- The Chair will collate questions and raise them with the SIA where appropriate.

Item 9 – Next Meeting Date: 19 August 2026

Item 10 – Close of Meeting

10.1 Meeting Close

- The Chair thanked all attendees for their contributions and participation, and the meeting was formally closed at 12:05pm.



Action Summary

Action Reference	Action Description	Meeting Date	Owner	Deadline
1.14	Establish Communications Subgroup and invite interested members.	15 July 2026	Jenna Smith	August 2026
1.15	Circulate communications campaign presentation and supporting materials.	15 July 2026	Jenna Smith	August 2026
1.16	Identify contributors, case studies, data and industry examples to support the communications campaign.	15 July 2026	All Members	August 2026
1.17	Develop communications toolkit and campaign resources.	15 July 2026	Communications Subgroup	August 2026
1.18	Confirm dates for October 2026 and March 2027 webinars.	15 July 2026	Claire Shrosbree / Jenna Smith	August 2026
1.19	Explore suitable venues for potential northern and southern in-person events.	15 July 2026	Steven Moore, Jason Roughley and Volunteers	August 2026
1.20	Develop webinar agenda and identify key stakeholder speakers.	15 July 2026	Claire Shrosbree / Jenna Smith	August 2026
1.21	Engage with the Education and Training Foundation (ETF) regarding trainer professional pathways and potential webinar participation.	15 July 2026	David Brook	August 2026
1.22	Raise data-sharing and intelligence-sharing queries with the SIA.	15 July 2026	Claire Shrosbree	August 2026



1.23	Continue reporting suspected training malpractice through appropriate reporting routes.	15 July 2026	All Members	August 2026
1.24	Collate questions and concerns for referral to the SIA.	15 July 2026	Claire Shrosbree	August 2026